



# **QUALITY ASSURANCE CONTINUING COMPETENCY PROGRAM**

## **Frequently Asked Questions**

Published February 13, 2025



## Contents

1. Do I need to seek approval from BCACC to get credits for my learning activities? (New) .....	3
2. What types of learning activities can I count towards the QACC program? (New) .....	3
3. Do I need to pay to participate in the QACC program? (New) .....	3
4. Do I have to submit any documents? (Updated) .....	3
5. Who will see my QACC information? .....	3
6. Will my credits be granted based on the quality of my activities? .....	3
7. Is engagement in the QACC program mandatory? (Updated) .....	3
8. Do I have to complete the QACC program requirements to renew? (Updated) .....	4
9. I'm a speaker, can I get my workshop recognized for credits? (Updated) .....	4
10. If I am a student member, a retired member, or an inactive member do I still need to complete my QACC? (Updated) .....	4
11. Can I participate in the program if I am an RCC but work in a non-clinical setting? (New) .....	4
12. If I'm part of another regulatory college or self-regulating body, can I submit that learning transcript to the QACC program to meet the program requirements? (New) .....	4

**1. Do I need to seek approval from BCACC to get credits for my learning activities? (New)**

No, you do not need to seek approval for any learning activities you complete. Using the Activity Guide, you will be able to calculate how many credits you earn and then enter this information into your Activity Logbook. The QACC program leaves it to the practitioner to use their professional judgement to determine if the learning activity will help them meet their learning goals.

**2. What types of learning activities can I count towards the QACC program? (New)**

Once the program is launched, you will have access to an Activity Guide, which will list the various learning activities you could record and the amount of credit you can earn. Some examples of activities that would help you meet your learning goals may include clinical supervision, conferences, webinars, and many more.

**3. Do I need to pay to participate in the QACC program? (New)**

No, participating in the QACC program is completely free. The only cost that you may incur is determined by which learning activities you choose to engage in as part of your learning.

**4. Do I have to submit any documents? (Updated)**

No, you do not need to submit any documents or receipts to BCACC. However, if you would like to save any relevant learning documents (e.g. certificates, receipts, etc.), you can save that in the new QACC platform. You may also choose to keep your documents in your own folders, in which case, we encourage you to keep this information for a period of five years for future reference.

**5. Who will see my QACC information?**

Only you and the QACC Team will be able to access your information. Any data collected will be reported in aggregate to identify learning needs and trends in learning activities amongst BCACC's membership. These will not be used to evaluate the quality of any individual member's skill or their activities.

**6. Will my credits be granted based on the quality of my activities?**

No, credits are based on the activity category and type of learning activity engaged in and completed. Members are asked to exercise their professional judgement when selecting and participating in a variety of learning activities. These activities may be formal or informal and may or may not have an evaluative component to them, but they must be related to your practice in the field of clinical counselling, psychotherapy, or mental health and should be taken with the intention of helping achieve one's learning goals.

**7. Is engagement in the QACC program mandatory? (Updated)**

The program launches in 2025 on a voluntary basis and gives members the experience of what a regulatory college will expect of its registrants/licensees. Members are encouraged to

participate in the program as a way to track their own professional development and receive credit for all the learning they are already doing.

Members will be informed well ahead of any mandatory periods to ensure they are aware and can prepare for their engagement in the QACC.

### **8. Do I have to complete the QACC program requirements to renew? (Updated)**

At this time, participation in the QACC Program is voluntary and will not affect your ability to renew your BCACC membership.

Should the program become required to renew, members will be informed well ahead of time to ensure they are prepared and aware of these changes.

### **9. I'm a speaker, can I get my workshop recognized for credits? (Updated)**

Currently, BCACC does not conduct education, workshop or course recognition. At this time we encourage speakers to review the information in the activity guide (available after the program is launched) to help identify the number of credits that someone taking your type of workshop would be granted.

### **10. If I am a student member, a retired member, or an inactive member do I still need to complete my QACC? (Updated)**

If you are a student member, you are not eligible for participation in the QACC Program until you become an active registered member with BCACC. If you are a retired or inactive member you do not need to participate in the QACC program until you become an active member again and choose to begin your engagement in the QACC Program.

### **11. Can I participate in the program if I am an RCC but work in a non-clinical setting? (New)**

Yes, the QACC program supports you in achieving your learning goals regardless of what setting or type of role you work in as an RCC (e.g. administrative, regulatory, educational, policy and research, etc.). The program focuses on the type of activities you complete as opposed to the specific topics you cover as part of your learning needs.

### **12. If I'm part of another regulatory college or self-regulating body, can I submit that learning transcript to the QACC program to meet the program requirements? (New)**

No, the QACC program requires that you complete a self-assessment, create a learning plan, and log each type of learning activity into the platform to calculate your credits. However, you will be able to save or print a copy of your QACC program activities and submit that to your regulatory college, if applicable.